



To our Valued Clients,

Cal-Rid Exterminators remains open to serve your needs.

As we continue to monitor the effects and potential implications of the COVID-19 virus, we wanted to reach out and share the actions that Cal-Rid Exterminators is taking to keep our warehouse, vehicles and your premises safe and clean for you and our staff.

We have taken additional measures and implemented strict protocols to ensure that our organization is here to serve you in the safest possible way.

We have:

- Instituted more frequent cleaning and sanitation of all high contact touch areas with disinfectant and hospital strength sanitation products.
- All staff are reducing the risks of contracting COVID-19 by:
 - Practicing safe hygiene with increased frequency of hand washing
 - Staying away from work if they experience any sign of illness
 - Maintaining social distancing including refraining from shaking hands.
 - Requiring staff that have travelled outside of Canada to self-isolate as per government guidelines.

As additional precautions:

- All service vehicles have been cleaned and high contact areas such as door handles, steering wheels, shifters, etc. are being disinfected on a regular basis.
- Less product is being brought into your premises where possible.
- Technicians are ensuring that disinfecting wipes and instant Soap 'n Water - Foaming Cleanser are available should a hand washing area not be.
- All appropriate PPE such as gloves, respirators, masks, etc. have been provided to all technicians.
- Please understand that during this time our technicians have been advised to leave the premises where a tenant appears to be unhealthy in order to protect their health and the health of those around them.



For your own personal health and the health of our staff we ask that you:

- Maintain social distancing and refrain from shaking hands.
- Cancel / Reschedule appointments if you or someone at the site are feeling ill or have returned from international travel within the past 14 days.

We are committed to providing you with safe, reliable, uninterrupted service at Cal-Rid Exterminators and we look forward to seeing you.

Please do not hesitate to reach out to us if you have any questions or concerns.

Regards,

Brie Richardson
Senior Manager
Cal-Rid Exterminators Inc